

# PERSONAL INJURY

## Client Journey - Stages of a Claim



If you're injured and someone else is at fault, here are the steps your claim will take:



### HIRE AN ATTORNEY

If you're injured, hire an attorney to start the paperwork, begin your claim requirements and research the at-fault party.



### BUILD YOUR CASE

Building your case is the second stage. This includes investigating the accident, applicable recovery outlets, police records, obtaining complete medical care and assessing the value of your claim.



### SETTLE OR GO TO TRIAL

Most personal injury cases are settled even before they reach litigation. The attorney determines what your claim is worth based on multiple factors such as available coverage, your prior medical condition, treatment related to your claim, etc.



### SETTLEMENT NEGOTIATIONS

Your attorney will work with the insurance company to reach a settlement agreement.



### MEDIATION

If settlement negotiations are unsuccessful, a neutral third party could assist in mediation.



### HEAD TO TRIAL

If settlement negotiations break down, litigation follows.



### TRIAL ENDS WITH VERDICT

All trials end with a verdict from the jury but that may not guarantee immediate payments. The defense decides whether or not to appeal. We fight both.



### COLLECT PAYMENT

We will collect payment when settlement, mediation or trial is successful. Defendant will issue payment upon settlement agreement or final judgement.